

Troubleshooting Error 1608

1.1 Problem

The following Error appears in the Sybase Error Log

Error 1608, Severity Level, 21

A client process exited abnormally, or a network error was encountered. Unless other errors occurred, continue processing normally.

1.2 Explanation

This error occurs when a client process stopped without informing SQL Server and a subsequent attempt by SQL Server to send results to this client fails.

Error 1608 is usually not serious and may be viewed as notification that a client process no longer exists. Some of the possible reasons a client process can disappear are:

- The client application was killed or ended abnormally
- The client machine was powered off or rebooted
- There is excessive network traffic
- The network connection has been dropped or interrupted

1.3 Resolution

Do not be concerned if this error occurs only sporadically. However, if the error occurs frequently and continuously, or frequently for short periods of time, it may be a result of excessive network traffic or network problems.

If you suspect network problems, have your network administrator run diagnostics on the network between the client and the SQL Server machines to isolate the problem.

Note: If this error is preceded by another Sybase error then obtain a complete and current copy of the Sybase error log and forward it to the SPS Helpdesk for further analysis. The error log can be found in the c:\sybase\install directory on the server.
