



SPS-I Passwords

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Since it is the end of the fiscal year, the SPS Customer Response Team would like to minimize any potential problems you may have running your interfaces. If you are running SPS-I 4.1c for the Army or Air Force or SPS-I 4.1b for the Navy, you might see the “Password Expiration” window open with a message that notifies you that your SPS-I password will expire within a certain amount of days. The message displayed will also ask you if you want to update your SPS-I password now? We recommend that you do not change this password. This login ID and password is a Sybase login and can cause problems running interfaces if the password is changed. This is because the SPS-I logs into both the IDB and PD² databases when an interface is running. To do this, the SPS-I login information for Sybase is stored in several places within the SPS-I software. How to do so, if the password is to be changed, is explained later in this document. When you see the password expiration message click on the [No] button, and please do the following:

- 1) Complete the log into the **SPS-I Interface Manager**.
- 2) From the File menu, select **Preferences → System**.
- 3) Change the **Password Expire After (days)** field to 999.
- 4) Click the [OK] button to save your changes and close the **System Preferences** window.

This will ensure that your password will not expire within the near future.

You may have already changed your SPS-I login password because you received a message in the **Password Expiration** window that notifies you that you have to change your SPS-I password because it has expired. If so, you may have notice that your interfaces have not been running properly. In fact, you might see a database connection error message in your interface log file or default log. This is because you updated your password and did not make the necessary updates to **SPS-I Profiles** or **PD² Databases** section of your Interface Manager. To correct this, you have two choices: change your password back to the original password or make the necessary updates in the software to include all the changes. Please only make these changes if you changed your SPS-I password **AND** your interfaces have stopped running due the previously mentioned error messages.

If you would like to change your password back to the original, please do the following:

- 1) Log into the **SPS-I Interface Manager**.
- 2) On the File menu, select **Preferences → User**.
- 3) Enter your current password into the **Old Password** field.
- 4) Enter your original password in the **New Password** and **Confirm New Password** fields.

- 5) Click the [**OK**] button to save your changes and close the **User Preferences** window.
- 6) Complete the previous set of steps to change the number of days until your password expires.

This will restore your original password and resolve any database connections errors for your interfaces.

If you would like to keep your new password, and make all the appropriate updates in the software, please do the following:

- 1) Click the [**Start**] button in Windows and select **Programs → SPS-I → SPS-I Profiles** (or, depending on your version of SPS-I, **IA Profiles**).
- 2) Select your SPS-I profile from the **Profiles** section.
- 3) In the **IA Login Information** section, enter in the **Password** field the password of the user name in the **Username** field.
- 4) Click the [**OK**] button to save your changes and close the window.
- 5) Log in to the **SPS-I Interface Manager**.
- 6) Select **PD² Databases** from the left-hand windowpane.
- 7) Right click on your PD² database listed in the right-hand windowpane and select **Edit PD² Database**.
- 8) In the **Database Server Information** section, enter in the **Login Password** and **Confirm Password** fields the password of the login name listed in the **Login Name** field.
- 9) Click the [**OK**] button to save your changes and close the window.